

Tell Us What You Think!

Dear Valued Customer:

Your comments on the services provided by the 48th Mission Support Group are important to us! They help in our continuing efforts to enhance customer service. Please, take a moment to complete our survey. Your feedback will be held in the strictest of confidence. Thanks!

SHONRY O. WEBB, Col, USAF
Commander, 48th Mission Support Group

Date of Service: _____ Name of Employee: _____

Service/Facility Used: _____

Excellent = 5, Good = 4, OK = 3, Poor = 2, Awful = 1

Employee Knowledge: 5 4 3 2 1 N/A

Facility Appearance: 5 4 3 2 1 N/A

Employee/Staff Attitude: 5 4 3 2 1 N/A

Timeliness of Service: 5 4 3 2 1 N/A

Hours of Service: 5 4 3 2 1 N/A

Did the product or service meet your needs? Yes / No /NA

Were you satisfied with your experience at this office/facility?	Yes / No /NA
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Please provide additional comments here: (optional)

Response Requested: Y / N

Name: _____

E-mail: _____

Phone: _____



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ICE

Web-based customer
feedback system
<https://ice.disa.mil>

DODIM

ICE Maintainer Info
Unit 5185 Box 30
APO, AE 09461-8530

Internal Use Only

Date of Follow Up (if needed) _____

Comments:

MSG/CEM Review: _____

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